

## RAC BACKGROUND

The Tax Relief and Health Care Act of 2006 requires the U.S. Department of Health and Human Services to utilize Recovery Audit Contractors under the Medicare Integrity Program to identify underpayments and recoup overpayments. Congress required DHHS to make the RAC program permanent and nationwide by Jan. 1, 2010.

The financial and operational impact for each provider will be felt; the degree to which a provider plans and prepares to handle RAC audits will absolutely impact the outcomes.

# AUDITTRAX

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A workflow  
 tool for  
 managing  
 audits.

**Y**ou arrive in your office and find a RAC record request letter on your desk. Fifty medical records, due back in 45 days.


Someone has to pull and review the records, copy them, log them into a spreadsheet and arrange for them to be packaged and mailed — guaranteed to arrive at the RAC contractor before the 45th day. And that's just the beginning.

Sound overwhelming? We can help. Introducing NJHA-HBS AUDITTrax— A workflow tool for managing audits.

## AUDITTRAX HIGHLIGHTS

### Facility Operational Highlights:

- Tracks complex and automated reviews
- Ensures compliance with stringent audit deadlines
- Familiar and straightforward user dashboards and work queues
- Centralizes facility audit response
- Monitors your appeal filings and status
- Ease the administrative burden with built-in appeal letters and facility correspondence
- Enables the user to add requests in batch mode
- Sends e-mail alerts when new cases are added to a designee's work queue
- Detailed reports to identify possible issues with coding, physician documentation, case management, and billing errors
- Uploads the facilities scanned or EHR documents into AUDITTrax
- Output CDs or DVDs to minimize printing



Case ID	Status	Date	Priority	Assigned To	Due Date	Days Left
10000001	Open	11/15/10	High	J. Smith	11/30/10	15
10000002	Open	11/15/10	Medium	A. Jones	12/01/10	16
10000003	Open	11/15/10	Low	B. White	12/05/10	20
10000004	Open	11/15/10	High	C. Black	11/30/10	15
10000005	Open	11/15/10	Medium	D. Green	12/01/10	16
10000006	Open	11/15/10	Low	E. Brown	12/05/10	20
10000007	Open	11/15/10	High	F. Blue	11/30/10	15
10000008	Open	11/15/10	Medium	G. Yellow	12/01/10	16
10000009	Open	11/15/10	Low	H. Purple	12/05/10	20
10000010	Open	11/15/10	High	I. Pink	11/30/10	15

*In addition to your facility operational enhancements, AUDITTrax customers will appreciate:*

- Low subscription fee, including telephone support
- Continual software enhancement and user group meetings
- Two systems for the price of one, a "STAGING" or training system and the LIVE system
- UB data import



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