











The reality of emergency transportation in the U.S.

With the cost of transportation increasing and access to emergency care decreasing, employers and employees are feeling the impact.

Cost	Access	Impact
 <p>\$69K average cost for air ambulance ¹</p>  <p>\$2K average cost for ground ambulance ¹</p>  <p>+35% billed cost increase over past 5 years, while utilization has remained flat ²</p>	 <p>100+ hospitals have closed in the last 5 years, even as the need for care increased during the pandemic ³</p>  <p>1 in 8 hospitals are currently at risk of closing ³</p>	 <p>1 in 15 U.S. families require an ambulance each year ²</p>  <p>1 in 3 caregiving families require an ambulance each year ²</p>  <p>65+ cohort increases dramatically over next few years, leading to increase in cost and utilization, too ²</p>
<p>Did you know?</p> <p>All EMS bills include codes for mileage and ride severity. But bills can expand with 24+ additional codes for things like: ³</p> <div style="display: flex; justify-content: space-around;"> <div data-bbox="138 1438 219 1501"></div> <div data-bbox="316 1438 365 1501"></div> <div data-bbox="462 1438 511 1501"></div> </div> <p>Life support services Disposable supplies IVs and more</p>	 <p>Ride time increases as hospitals close, and facility proximity moves farther away from home ³</p>	<p>Did you know?</p> <p>An ambulance ride occurs once for every 7 pairs of eyeglasses or contacts worn.</p> 

Interested in learning more?

Reach out to your MASA Sales Director. Or call Client Services at **855-680-1870**.

Sources:
 1. MASA claims data compiled in Jan. 2024
 2. Milliman data compiled Dec. 2023
 3. Cherrystone Hill Consulting, 2024

About MASA

Founded in 1974, MASA® continues to expand on its mission to connect members with care. As an organization with 17 international locations and coverage that extends to the U.S. as well as worldwide, MASA serves 2 million+ members with emergency and non-emergency transportation benefits and so much more.